

# New York Foundation for Senior Citizens, Inc. Project CART Free Transportation Program (212) 956-0855

## Life just Became Easier -- Project CART offers Free Transportation for Manhattan's Seniors

Community Arranged Resident Transportation Program (Project CART) vans have been providing seniors with free individual and group transportation five days per week for over 30 years! Each year, we help thousands of passengers – 60 and over, including those with wheelchairs, living in Manhattan Community Districts #1 through #8 – get where they need to go.

CART vans take seniors to medical appointments and hospitals, to senior centers, entitlements, shopping centers, museums, churches, synagogues, theaters, cultural events and other planned activities within and, when scheduling permits, outside of the community's neighborhood. The service can also be called for visits to relatives and friends in hospitals or nursing homes, shopping trips, and banks. In addition, CART offers a more limited private car service for emergencies as well as medical, social service, entitlement appointments and special events.

#### Project CART is More than a Ride

Getting out and about in the community is very important to the health and wellbeing of New York's seniors. Project CART helps connect seniors with the outside world so they do not become too isolated. Seniors come to enjoy and rely on the vans as they get to know the drivers — and look forward to their trips around the city. All of our drivers are courteous and professional, enabling passengers to relax and enjoy the ride!

## What Do Riders have to say about CART?

"The driver is most helpful and caring. He takes excellent care of everyone as though we are his family. He is a great asset to your service. His driving skills are excellent."

"My pick-up arrives early. He was aware of the traffic tie ups and took a quicker and less crowded route. He is always pleasant and courteous."

"The service could not be better. I was surprised that the vans are so punctual. I was extremely impressed."

"The driver is very sensitive to my needs and those of the other riders. He is terrific!"

## What you need to know: Basic Information on Using Project CART Services

- To be eligible seniors age 60 and over, including those with wheelchairs, living in Manhattan Community Districts #1 through #8 (from the tip of Manhattan to 96<sup>th</sup> Street on the East Side and 110<sup>th</sup> Street on the West Side).
- To schedule a ride or request information, call (212) 956-0855, Monday through Friday between 9:00am and 5:00pm. Trips are scheduled on a first-come, first-served basis.
- Transportation services are available between 9:00am and 3:45pm. Riders are expected to be on time and ready for pick-up.
- Riders are asked to schedule trips as far in advance as possible and at least 24 hours in advance. If a ride is no longer needed, we ask that you cancel your reservation as soon as possible so that we can accommodate other riders.
- Riders are requested to make a voluntary contribution of \$1.00 per ride. No one will be denied service if they are unable to contribute. All fares are deposited in the special collection containers aboard each van. Caretakers are not expected to make a contribution. Please note that drivers are not allowed to accept tips or handle money.
- Riders must remain seated and wear seat belts at all times. All vans are wheelchair accessible.
  The driver is only responsible for curb to curb service and operating the wheelchair lift. Riders
  must show care in gathering all their belongings before leaving the van as NYFSC cannot be
  responsible for any items left behind.

## **A Special Thanks**

Project CART is funded by the New York City Department for the Aging and through the individual contributions of riders.



#### For More Information

For more information or to reserve a ride, call (212) 956-0855 between the hours of 9:00 a.m. and 5:00 p.m.